

Website Privacy Policy

Ipsen is committed to protect your personal data in accordance with applicable privacy and data protection laws, including the European Union General Data Protection Regulation (GDPR), and other applicable local laws and regulations that regulate the storage, processing, access and transfer of personal data.

This Website Privacy Policy (this “**Privacy Policy**”) describes the ways in which Personal Information about individuals (“**Users**” or “**you**”) who register, access and or use this website (the “**Website**”) may be collected, stored and used by Ipsen Pharma SAS, 65 Quai Georges Gorse 92100 Boulogne-Billancourt, France (“**Ipsen**”), the data controller.

In order to be complied with any new law or regulation in the sector, **this Policy may periodically change, be modified, or otherwise updated without prior notification**, therefore we invite Users to consult this page periodically.

However, your Personal Information (as defined below) will always be handled in accordance with the Privacy Policy that was in effect at the time of collection.

1- Personal Information collected

Data provided voluntarily by the User

Ipsen may collect Personal Information when you register to or use the Website, including your name, e-mail address, city and country of residence (“**Personal Information**”). If you wish to register or use the Website or receive information from Ipsen/contact Ipsen, these categories of Personal Information are mandatory.

When you register to the Website, we clearly label which information is required for registration, and which information is optional and may be given at your discretion.

This Personal Information directly identifies you.

Navigation data

In the course of their normal operations, the information systems and software procedures used to make the Website function collect some personal data whose transmission is implicit when using Internet communication protocols.

Such data includes: IP addresses, the type of browser used, the operating system, the domain name and the address of web sites from/to which access/exit was made, information about the pages visited by users within the site, the time of access, how long was spent on each page, an analysis of the internal path and other parameters relating to the operating system and IT environment of the user.

Such technical/IT data is gathered and utilised exclusively on an aggregate and anonymous basis and may be utilised to determine responsibility in case of alleged IT/electronic offences causing damage to the Website.

This Personal Information does not directly identify you by name but could be used to identify that a specific computer or device has accessed the Website.

2- Use of Personal Information

Your Personal Information will only be processed for the purposes of the legitimate interests pursued by Ipsen, namely having a better interaction with you as well as making the Website more useful for you, so your Personal Information may be used in order to:

- Register you on to the Website;
- Respond to your requests or inquiries;
- Communicate with you with respect to your usage of the Website;

- Personalise your experience;
- Perform website analytics and measure website performance;
- Maintain the Website, including for security purposes; and
- Comply with applicable laws and regulations, including without limitation those related to pharmacovigilance.

Your Personal Information will not be sold, shared or otherwise distributed to third parties without your consent, except where we are required to do so because of an applicable law, court order or governmental regulation, or if such disclosure is otherwise necessary in support of any criminal or other legal investigation or proceeding here or abroad.

3- Personal Data recipients

For the purposes described above, Ipsen may need to share your Personal Data with the following authorised third parties:

- **Ipsen and its affiliates;**
- **Selected suppliers, service providers or vendors** acting upon Ipsen's instructions for website hosting, data analysis, order fulfilment, information technology and related infrastructure provision, customer service, email delivery, auditing, etc.;
- **Legal or administrative authorities:** as required by applicable laws including laws outside your country of residence;
- **Potential acquirers and other stakeholders** in the event of a merger, legal restructuring operation such as, acquisition, joint venture, assignment, spin-off or divestitures;

In any case, Ipsen will require that such third parties:

- Commit to comply with data protection laws and the principles of this Policy;
- Will only process the Personal Data for the purposes described in this Policy;
- Implement appropriate technical and organizational security measures designed to protect the integrity and confidentiality of your Personal Data.

4- Personal Data Transfers

Ipsen is a global biopharmaceutical group with affiliates, partners and subcontractors located in many countries around the world.

For that reason, Ipsen may need to transfer your Personal Data in other jurisdictions, including from the European Economic Area to outside the European Economic Area, in countries which may not be regarded as providing the same level of protection as the jurisdiction you are based in.

In cases that Ipsen needs to transfer Personal Data outside the European Union, it shall ensure that adequate safeguards, as required under applicable data protection legislation, will be implemented (including, notably, the European Commission's Standard Contractual Clauses, as applicable).

5- Term of retention of Personal Information

Your Personal Information is processed and kept for no more than 05 years from the latter: (i) its collection (ii) the latest contact we have with you or (iii) your last contact with the platform.

6- Security

Your Personal Information will be stored on secure servers and maintained strictly confidential. You are responsible for maintaining the secrecy of your unique password and account information.

7- Right of access, correction and objection

You have the following rights regarding your information depending on the circumstances and applicable legislation:

Right	What does this mean?
a. The right of access	You have the right to obtain access to the information processed by Ipsen.
b. The right to rectification	You are entitled to have your information corrected if it is inaccurate or incomplete.
c. The right to erasure	This is also known as ‘the right to be forgotten’ and, in simple terms, enables you to request the deletion or removal of your information where there is no compelling reason for Ipsen to keep using it. This is not a general right to erasure; there are exceptions.
d. The right to restrict processing	You have rights to ‘block’ or suppress further use of your information in certain circumstances. When processing is restricted, Ipsen can still store your information, but may not use it further.
e. The right to data portability	You have rights to obtain and reuse your personal data in a structured, commonly used and machine-readable format in certain circumstances.
f. The right to object	You have the right to object to certain types of processing, in certain circumstances.

If you would like to exercise any of these rights, please send us a Data Subject right request by completing [this form](#).

If you are not satisfied with the response to your complaint or believe the processing of your information does not comply with data protection law, you can make a complaint to the relevant data supervisory authority.

8- Redirect to external sites

To make it possible to incorporate Social Network functions directly within the **Website** (e.g. the “Like” function on Facebook, the “Follow” function on Twitter), some special tools named that Social plug-ins might be present on this **Website**.

All the social plug-ins are marked by the respective social network logo.

When you interact with a plug-in presents on the **Website** (e.g. by clicking the "Like" button) or leave a comment, the corresponding information is sent by the browser directly to the social network platform (in this example, Facebook) and memorised by it.

Please consult the privacy policy of the social network if you like to have more information about the purpose, type and method of personal data collection, processing, utilisation and storage by the social network platform as well as for details of how to exercise your rights.

At this moment no social plug-ins is present on the **Website**.

9- Links from/to third party web sites

From the **Website**, you can use links to go to other websites, you may also be directed to the Website by third parties.

The Data Controller declines all responsibility for any requests for and/or granting of personal data to third party websites and in relation to management of the authentication credentials issued by third party entities.

You should review the privacy policies of any third-party site before providing any information.

10- Technology utilised

Cookies

This **Website** uses cookies and similar technologies (“cookies”).

Cookies are small data files which are placed on your computer, smartphone or other device. Cookies are stored on the hard disk of your device without any risk of damaging it.

By registering to the **Website**, you accept the use of cookies.

Please consult our **Cookies Policy** if you like to have more information.

11- How to contact us

If you have any questions or comments about this Privacy Notice, please feel free to email Ipsen’s Data Protection Officer at dataprivacy@ipsen.com.